



<https://goodmanhs.com/job/appliance-technician/>

Appliance Technician

Description

Goodman Home Solutions (GHS) is a prominent provider of comprehensive service solutions for all aspects of the home appliance industry. We specialize in servicing and maintaining products during the original OEM warranty period and beyond, including extended home warranty programs. We also supply service parts and accessories for the DIY consumer. At GHS, we deliver product lifecycle support to Original Equipment Manufacturers (OEMs), Retailers, and Third-Party Providers, ensuring consumer satisfaction and optimal performance of home appliances at every phase of their lifecycle.

Why Choose GHS?

- **Respectful Corporate Culture:** We value our skilled tradespeople and team members, fostering an environment of professional growth and development.
- **Competitive Compensation:** Enjoy attractive salary packages along with a performance-based incentive plan.
- **Comprehensive Benefits:** Our benefits package includes health, dental, and vision insurance, along with a 401K plan.
- **Work-Life Balance:** Opt for a flexible working schedule with options for a 4 or 5-day work week.

Responsibilities

- Travel to customer locations to perform maintenance and repairs on various home appliances, ensuring optimal functionality.
- Utilize all safety equipment, vehicles, and diagnostic tools provided by GHS effectively and responsibly.
- Conduct thorough technical diagnostics and specialized repairs across a diverse range of electronics and home appliances.
- Assess problems accurately, make informed decisions to repair or replace parts, and complete documentation and data entry promptly after each service.
- Prepare for service calls by pre-screening and gathering necessary information to expedite diagnostics and repairs on-site.
- Achieve company goals in customer satisfaction and productivity.

Qualifications

- Valid driver's license for legal operation of service vehicles. High School diploma or equivalent; trade or technical school completion preferred.
- Minimum of 1 year experience in repairing major appliances such as laundry, cooking, or cleaning products.
- Preferably with refrigeration or sealed systems experience; EPA certification required for specific roles.
- Proficiency with hand tools and diagnostic equipment necessary for appliance repairs.

Hiring organization

Goodman Home Solutions

Employment Type

Full-time

Job Location

Remote work from: Orlando, FL

Working Hours

40 – 50 per week

Base Salary

\$ 23 - \$ 30

Date posted

July 2, 2024

- Physical ability to perform field service tasks, including lifting up to 50 pounds, bending, and squatting.
- Strong communication skills for effective customer interactions.
- Analytical skills to diagnose and resolve equipment issues.
- Competent in using computers or tablets for documentation and service record management.

Job Benefits

- 401(k)
- 401(k) matching
- Company truck
- Dental insurance
- Flexible schedule
- Fuel card
- Health insurance
- Paid time off
- Vision insurance